
FAQs FOR STUDENTS

1. What will the relationship be between The University of Arizona Global Campus and the University of Arizona?

The University of Arizona Global Campus (Global Campus) is an affiliate of the University of Arizona, but it has been established as a separate university with its own accreditation, programs, and faculty.

2. Is Ashford University closing?

Ashford is not closing or going away, but it is getting a new name. Ashford is now the the University of Arizona Global Campus.

3. How does this change impact Ashford University's accreditation?

Global Campus will continue to be accredited by the WASC Senior College and University Commission (WSCUC). In 2019, the university's accreditation was reaffirmed by WSCUC for six years with the next reaffirmation review scheduled for spring 2025.

4. How will this change impact Ashford students?

Ashford students will be able to continue their degree programs without interruption and will also enjoy other opportunities because of the Global Campus affiliation with UA. Students will have access to the same full suite of resources to help them succeed in their degree programs.

5. Will all my Ashford credits be transferrable to The University of Arizona Global Campus?

Ashford courses were already accepted for transfer credit by the University of Arizona and that will not change.

6. Will my financial aid or scheduled disbursements be affected?

Your financial aid or scheduled disbursements will not be impacted by the transition to Global Campus.

7. How will this change affect my corporate tuition grant?

This transaction will have no impact on your full tuition grant or tuition benefit agreement or any actions that you need to take.

8. Where will the headquarters be for The University of Arizona Global Campus?

The university will continue to operate from the existing San Diego campus located at 8620 Spectrum Center Blvd., San Diego, CA, 92123-1406.

9. When will The University of Arizona Global Campus become a nonprofit university?

The conversion to nonprofit status will be achieved once all necessary regulatory approvals are in place.

10. What school name will be on my transcript and diploma?

Students graduating prior to the completion of the transaction will be issued Ashford University transcripts and diplomas. Students graduating after the transaction closes will be issued a diploma from the University of Arizona Global Campus.

Some students have asked if the university's name will be University of Arizona on their diplomas after the transaction is complete. Global Campus will be an affiliate of the University of Arizona but will be an independent university. Students will be graduates of Global Campus, not the University of Arizona. Transcripts will be branded in the same fashion.

11. After the conversion to The University of Arizona Global Campus, will the name change impact the value of the degree I earned from Ashford University?

Both Ashford University and the University of Arizona hold institutional accreditation from accrediting bodies recognized by the U.S. Department of Education (ED) and the Council on Higher Education Accreditation (CHEA), which is an indicator of educational quality.

12. How will prospective employers verify my degree completion and transcripts following the conversion to The University of Arizona Global Campus?

All student records and transcripts will be maintained in the Office of the Registrar at Ashford and post-transition they will be maintained by the Registrar's Office at Global Campus. A statement will be added to the transcript legend explaining that Ashford University went through a change of ownership process and listing the former name of the university. Any prospective employer will be able to request transcripts or verify degree completion through the Registrar's Office by emailing student.records@ashford.edu. Degree verifications will continue to be available to prospective employers through the National Student Clearinghouse.

13. Once the transaction is complete, will alumni of Ashford become alumni of the University of Arizona?

Once the transaction is complete, Ashford alumni will be welcomed as part of the University of Arizona Global Campus Alumni Network and become part of the broader University of Arizona community. The University of Arizona Global Campus has been established as a separate university with its own accreditation, programs, and faculty. Global Campus will be affiliated with the University of Arizona, but its students will graduate from Global Campus not the UA.

14. How do I update my résumé once Ashford University converts to The University of Arizona Global Campus?

All degrees completed prior to the closing of the transaction should remain listed on résumés and curricula vitae (CVs) as Ashford University. If, however, a graduate prefers, Ashford University may be listed with an asterisk (*) with the following notation: **now the University of Arizona Global Campus*.

All degrees completed after the conversion of Ashford University to Global Campus should be listed on résumés and CVs as the University of Arizona Global Campus.

15. Where do I log into my student portal?

You will notice the portal does have a new look! No changes will be made to how you access your current student portal and your log in will be the same.

16. Will I receive a new email address?

Current students will receive a new @student.uagc.edu email address at a later date. Your new email address will be available in 2021. Please continue to use your current log in information

17. What main URLs will change on Day 1?

You will see a new website for the University of Arizona Global Campus, UAGC.edu. For those students or staff who have bookmarks here is how those should operate:

- <https://www.ashford.edu> will stay the old Ashford site.
- Ashford.edu will redirect to uagc.edu.
- Apply.ashford.edu will redirect to apply.uagc.edu.

- Student portal will remain, login.ashford.edu for day 1, the branding on the site will update.
- Canvas is still accessible through the student portal and the URL for Canvas is not changing on day 1 but the site will be branded with UAGC colors and logos.

18. Why am I seeing some items/documents/files that still carry the Ashford brand on Day 1?

You may notice that some things have not yet been rebranded. With the large amount of content that needed to be rebranded it was not possible to finish everything for Day 1 of our move to UAGC, however, all current content that is not yet updated is part of the larger project and will be addressed according to the project schedule.

19. Will the classroom be updated/rebranded?

Yes, you will see some changes to global items in the classroom to change branding. Additional changes at the course level may still need to be made and will update over the coming months.

20. Will students have access to the same services?

Students will have all the same access as they do pre-transition. Ashford branding, names, and logos will simply change to Global Campus branding, names, and logos.

- Student Portal
- Classroom
- Tutoring on Demand
- Writing Center
- Library
- Career Services & Alumni Relations
- Access & Wellness

21. Once the transaction is complete, will alumni of Ashford become alumni of the University of Arizona? How will alumni request transcripts?

Once the transaction is complete, Ashford alumni will be welcomed as part of the University of Arizona Global Campus Alumni Network. Global Campus will be an independent university, affiliated with the University of Arizona, however, students will be graduates of Global Campus not the University of Arizona. If alumni graduated before the transaction the process for requesting transcripts has not changed. Transcripts can be requested at transcript.request@uagc.edu.

22. Where will graduation ceremonies be held?

Information on 2021 commencements have not been announced. Look out for future communications from the university and commencement websites about plans for the 2021 commencement activities.